



CONVERSION WEEK INFORMATION

American State Bank
525 N Main Ave
Sioux Center, IA 51250

Customers of American State Bank:

We are pleased to inform you that on September 21st, 2015 the merger between American State Bank of Sioux Center, Iowa and Community Bank of Alton, Iowa will be complete. The following is additional important information that will help guide you through this transition.

DEBIT CARDS

You will be receiving a replacement debit card from American State Bank. Your pin will follow in a separate mailing within three days of your debit card arriving. **You will need to begin using this new debit card as of September 21, 2015 as your Community Bank debit card will be deactivated after September 20, 2015. Please activate your card by calling 1-866-590-4793.**

PERSONAL CHECKS

As a part of our commitment to making this a smooth transition, we are offering you a free box of initial checks. Attached to this letter is a form that we ask you to **please fill out and return to one of our locations**. You will continue to use the checks you currently have until you receive your new American State Bank checks. The checks are provided free of charge, however specialized checks will incur an additional charge.

BUSINESS CHECKS

Due to how specific and unique business checks can be, we ask that you **contact one of our bank officers to order your free initial checks**. You can continue to use your current checks until your replacement checks arrive.

E-STATEMENTS

If you currently receive e-statements via email, your password will change for all statements after September 21, 2015. Your new password will be the first five characters of your email address and the last four digits of the account holder's social security number.

DIRECT DEPOSIT AND ACH'S

Your direct deposits, ACH's, and automatic payments will function as normal.





ONLINE BANKING

To log in to your online banking, go to www.ambankiowa.com and click the drop down arrow on the ACCOUNT ACCESS tab and type your User ID/Access ID into the space provided and click Log In.

IMPORTANT: The only changes to your User ID/Access ID are as follows:

-Any spaces will be removed

Example: user name

New ID: username

-All uppercase letters will now be lower case

Example: User Name

New ID: username

NEW PASSWORD: asb plus the last four digits of the account holder's SSN

Example: asb1234

Once you have initially logged in you will be prompted to change your password.

If you have questions regarding online banking please call us at **712-722-1412**

DISCLOSURES

Several disclosures are included with this letter, and all of the disclosures may or may not pertain to you as it depends on what type of account relationship you have with us.

If you have any questions, please contact us at any of our locations. We are more than happy to assist you in any way possible.

Alton 712-756-4125
Alvord 712-473-2250
Granville 712-727-3257
Hospers 712-752-8111

Hull 712-439-2929
Orange City 712-737-2737
Sioux Center 712-722-4846

We feel privileged to call you our customer and look forward to serving you in the future.

Sincerely,

Stanley W. Speer, President